

COSMO

Mobile Device Repair Center

MAIL IN SERVICE FORM

*Please email this form to hello@cosmorepair.com

Customer Name: _____

Customer Email: _____

Customer Address: _____

Customer Contact #: _____

Phone Lock Code/Pattern: _____

For pattern please draw the dots

Alternate Contact #: _____

Phone Model & ESN or IMEI: _____

Service Provider: _____

Please describe the problems you're having with your phone:

Instructions:

1. Print out and completely fill out all information.
2. If your phone has a lock code or passcode or pattern, either include it or remove it.
3. You do not need to send in your charger or any other accessories along with it.
4. Please ship your device through USPS Priority mail. UPS, FedEx, etc.
5. Please keep a copy of this form and a record of the tracking # given to you by the shipper.
6. Once Cosmo has received and diagnosed your device problem you will be contacted with final estimate. No repairs will be completed without your prior authorization and payment.
7. There will be a \$10 shipping fee added to your repair charge. If you need your device overnight, there will be an additional \$25 fee added to your service fee.

WE ACCEPT VISA, MASTERCARD, AND DISCOVER.